

SICS at iCLEF 2008: User confidence and satisfaction inferred from iCLEF logs

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Measuring User Confidence – Target notions

- Actions?
 - Query formulation time, Hesitation ...
 - Corrections to knowledge sources, Reformulation
- Questionnaires?

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Example Measurements

	Number of adds to dictionary	Ratio of reformulated queries
Successful	0.092	0.47
Unsuccessful	0.085	0.35

Better Measurements?

There's a lot to be found in logs.